

**City of Baton Rouge / Parish of East Baton Rouge**

**Contact Information**

Effective January 1, 2020

**Human Resources Payroll and Benefits 225-389-3134**

City-Parish Retirement (CPERS) 225-389-3272

Municipal Police Employees Retirement (MPERS) 225-929-7411

**Allstate Benefits**

**Customer Service:**

800-521-3535

**Website:** [www.allstatebenefits.com](http://www.allstatebenefits.com)

**AlwaysCare Dental**

**Customer Service:**

888-729-5433

225-926-2888 ext 2013

**Website:** [www.alwaysdental.com](http://www.alwaysdental.com)

- Claim forms
- Provider locator

**Mailing Address:**

8485 Goodwood Blvd

Baton Rouge, LA 70806

**AmeriFlex - Flexible Spending Account (FSA)**

**Customer Service:**

888-868-3539

**Fax:** 609-257-0134

856-631-1020

**Website:** [www.Flex125.com](http://www.Flex125.com)

**Mailing Address:**

AmeriFlex,

700 East Gate Drive Suite 510

Mount Laurel, NJ 08054

**Health Equity - Health Savings Account (HSA)**

**Customer Service:**

866-346-5800

**Email Questions:**

[memberservices@healthequity.com](mailto:memberservices@healthequity.com)

**Website:** [www.healthequity.com](http://www.healthequity.com)

**Blue Cross Blue Shield of Louisiana**

**Customer Service:**

888-224-2583

225-293-2583

**Fax:** 225-297-2727

**Website:** [www.bcbsla.com](http://www.bcbsla.com)

- Claim forms
- Provider locator

**Email Questions:** [help@bcbsla.com](mailto:help@bcbsla.com)

**Mailing Address:**

BCBSLA, 5525 Reitz Ave

Baton Rouge, LA 70809

Or

P.O. Box 98029

Baton Rouge, LA 70898-9029

**Express Scripts**

**Customer Service:**

800- 451-6245

**Express Scripts Website:**

[www.Express-scripts.com](http://www.Express-scripts.com)

- Mail order prescription forms

**CBA**

Call Center: 877-819-9436

Monday – Friday 8am – 5pm

<b>Davis Vision</b>	
<b>Customer Service:</b> 800-999-5431 <b>Fax :</b> 800-783-9046  Client Code 2337  <b>Website:</b> <a href="http://www.davisvision.com">www.davisvision.com</a> <ul style="list-style-type: none"> <li>• Provider locator</li> </ul>	<b>Mailing Address:</b> Vision Care Processing Unit P. O. Box 1525 Latham, NY 12110  <b>Mail Order Lens Replacement:</b> 800-536-7123  <b>Website:</b> <a href="http://www.lens123.com">www.lens123.com</a>
<b>Hidalgo Health Associates</b>	
<b>Customer Service :</b> 225-927-0160 1-800-448-4470  <b>Website:</b> <a href="http://www.healthassociatesllc.com">www.healthassociatesllc.com</a>	<b>Mailing Address:</b> Hidalgo Health Associates 4637 Jamestown Avenue Baton Rouge, LA 70808
<b>Mass Mutual</b> <span style="float: right;">(Hartford – Retirement Plan Advisors)</span>	
Jeanne Badeaux-Carline <b>BR Phone:</b> 225-681-0457	<b>Mailing Address:</b> P.O. Box 6794 Alexandria, LA 71307
<b>Metropolitan Life Insurance</b>	
<b>Customer Service:</b> 800-438-6388  Hyatt Legal 800-821-6400 EBR Group #: 143258	<ul style="list-style-type: none"> <li>• Will Preparation Service</li> <li>• Estate Resolution Service</li> </ul>
<b>Nationwide Retirement Solutions</b>	
Terry McGlothen 318-405-9954  <b>Website:</b> <a href="http://www.nrsforu.com">www.nrsforu.com</a>	Nationwide Payout Request to Governmental Processing <b>Fax:</b> 877-677-4329
<b>Start Program</b>	
<b>Customer Service:</b> 800-259-5626 ext1012  <b>Website:</b> <a href="http://www.startsaving.la.gov">www.startsaving.la.gov</a> <ul style="list-style-type: none"> <li>• Program information</li> <li>• Forms</li> </ul>	<b>Mailing address:</b> Start, P. O. Box 91271 Baton Rouge, LA 70821-9271  <b>Email questions:</b> <a href="mailto:start@osfa.state.la.us">start@osfa.state.la.us</a>
<b>Transamerica Life</b>	
<b>Customer Service:</b> 888-763-7474	<b>Website:</b> <a href="http://www.transamericaemployeebenefits.com">www.transamericaemployeebenefits.com</a>