

# CURBSIDE COLLECTION: WHAT YOU NEED TO KNOW

Help reduce missed curbside collections by following the collection policies outlined below. Together, we can help keep our community clean.



[ LEAVE 3 FEET OF SPACE BETWEEN OBJECTS ]

## COLLECTION DOS AND DON'TS

### DO

- Bring your cart curbside the night before your collection day
- Place your cart with the bar facing the street and the wheels facing your home
- Ensure cart is at least 3 feet away from other objects (including other carts)
- Place your garbage in bags
- Place official East Baton Rouge Parish carts for collection – any other carts will not be serviced

### DO NOT

- Place your cart behind fences, in the middle of your yard, or any other location for collection
- Overload your cart
- Block the right of passage with overgrown tree limbs, powerlines, vehicles, or other obstacles – trucks must be able to access the cart for collection

## COLLECTION REMINDERS

Your solid waste user fee covers twice-per-week cart collection and once-per-week out-of-cart collection, with collections occurring between 4 a.m. and 8 p.m. If you are not serviced within this time frame, please keep your cart at the curb for service the next morning and contact 311 to submit a service request.

The outlined policies apply to all single-family residences and multi-family units below a tri-plex in East Baton Rouge Parish, excluding residents in the cities of Baker and Zachary.

**FIND YOUR COLLECTION SCHEDULE AT [BRLA.GOV/MGS](http://BRLA.GOV/MGS)**

**TO REPORT MISSED COLLECTIONS:**



CALL  
311



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