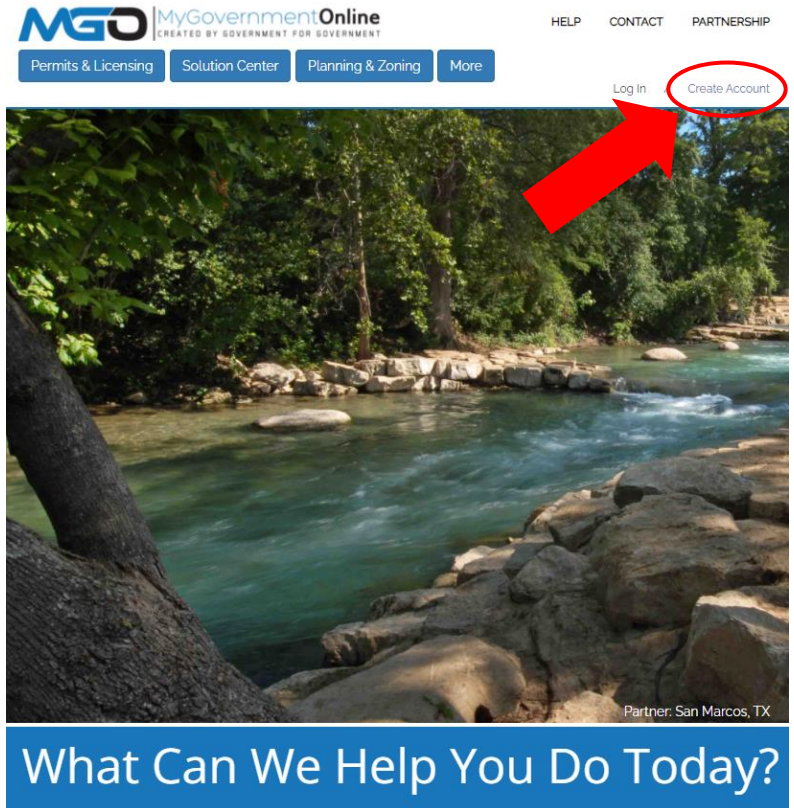# How to Create a New User Account

To get started, go to
www.mygovernmentonline.org

1. **Click on the Create Account link at the top right of your screen.**

* Prior to getting started, we encourage you to download and install the latest versions of: Chrome (google.com/chrome) or Firefox (https://www.mozilla.org)

What Can We Help You Do Today?


2. **Fill in the user account login information required to create your new account. A valid E-mail address is required.**

   The telephone number you enter must be an active working telephone number. The software service will call the telephone number once you have completed the account creation process. You must be able to answer the telephone call in order for your account to become active.

* The password you enter is very important and is case sensitive. Please do not forget your e-mail address, as this will be utilized to login.

3. You will receive an "Account Created" confirmation stating that your account has been created. Click the Close button to close the message. A telephone call to the telephone number you provided will follow shortly. When you receive the call, answer the call and press the number 1 on your keypad when prompted. This completes the account activation process.
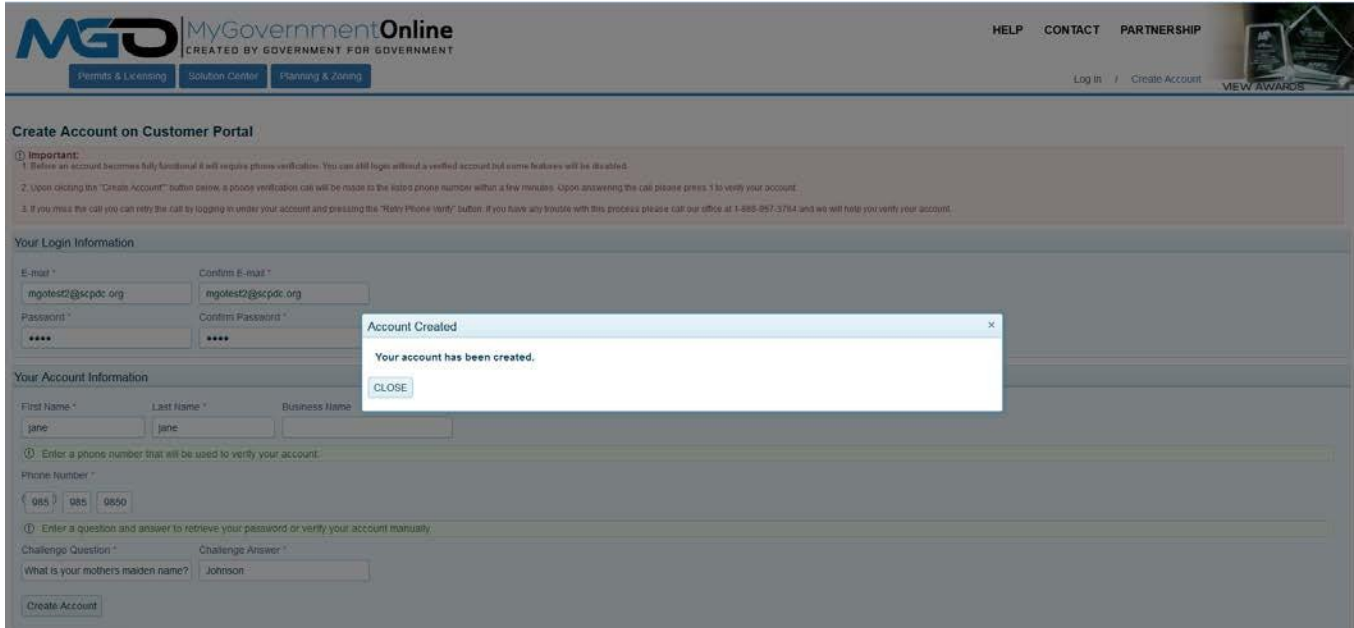
If you do not receive the telephone call within 10 minutes, please call the MyGovernmentOnline support line at 1-866-957-3764, option 2 for assistance. Please have your e-mail address and the telephone number used to create your account ready.

*This completes the account creation process and you are now ready to login!